

Major System Outage on Sunday, March 16 from 7am - 1pm

March 6, 2008

Due to system maintenance scheduled for Saturday, March 15, MyUNiverse and HEAT will be unavailable from 8 a.m. to 5 p.m. The following systems will be unavailable from 7 a.m. to 1 p.m., Sunday, March 16: e-mail (mail will still be received), MyUNiverseCT (formerly WebCT), MyUNiverse, MEMFIS, and many other smaller distributed systems.

In order to adjust our SAN (Storage Area Network) to support the new imaging project we have scheduled the following maintenance to occur **Sunday, March 16 from 7am - 1pm.**

All SAN based systems would be impacted including all Oracle Databases and related systems:

Instance: PRD

Dependant users and systems: Production MEMFIS, which supports Purchasing, Payables, General Ledger, Benefits, HR, Payroll, Timecards.

Instance: WEBP

Dependant users and systems: This database instance hosts the following functions:

MyUNiverse - Contact: Julie Heiple/Keith Young

including: Online Phone/EMail Directory

CICSPRD2 authentication - Contact Judy Schultz and Barb Charley

Library systems - John Wynstra

Heat help desk issue tracking software - Jack Miller

DOR Card ID system - Cathy Wylam

Compliance - Kevan Forest

COD - Financial aid XML system (for communicating with federal govt) - Connie Ketterer

RESNET - Student pc registration system - Todd Thomas

University ID Tracking system - Kevan Forest

OID/LDAP help desk support apps - Jack Miller

AdAstra - Jennifer Chapman

FAMIS - Future - Marty Mark

IMAGING - Future

Instance: RPTP

Dependant users and systems: Supports all reporting repository activities this includes all web based reporting efforts from webfocus and discoverer.

Registrars office - Patti Rust

HR - Beth Kuehl

Financial - Tonya Gerbract

Budget - Bruce Rieks

Instance: WCTP

Dependant users and systems: This supports WEBCT which is the on-line instruction system used by instructors to use as a resource for students and instructors to:

get handouts
turn in papers
disseminate information
provide content
etc....

WebCT Admin - Dierks, Jordon

WecCT Apps Admin - Thompson-Yezek, Peter

Database Cluster: OCSF

Function: Production E-Mail

Current Dependant users and systems: Collaboration Suite (E-Mail)

Database Cluster: INFP

Function: Production OID (LDAP) database

Current Dependant users and systems: Collaboration Suite (E-Mail), MyUNiverse, ResQportal, WebCT.

All Test Oracle Databases and related systems will also be down.

Once the maintenance is complete a followup message will be sent to this list. Key administrators (WebCT, MyUNiverse, etc...) will be contacted directly so they can restart their systems. If you need to be contacted directly following this maintenance, please let me know.