

Major System Outage on Sunday, March 15 from 8am - 1pm

March 10, 2008

Due to system maintenance scheduled for Saturday, March 15, MyUNiverse and HEAT will be unavailable from 8 a.m. to 5 p.m. The following systems will be unavailable from 7 a.m. to 1 p.m., Sunday, March 16: e-mail (mail will still be received), MyUNiverseCT (formerly WebCT), MyUNiverse, MEMFIS, and many other smaller distributed systems.

The production database WEBP will be unavailable on Saturday, March 15th beginning at 8:00am through 5:00pm. The outage is necessary to upgrade the Oracle database to version 10.2.0.3. This outage will impact the following applications:

My UNiverse
HEAT
AD_ASTRAS
Residence applications
BALANCE
UNI ID card system
LIB_PROD systems
ASCC

These databases work with the following applications: Ad Astra, Balance, Equitrac, Heat, Library and the My Universe applications.

The upgrade will take approximately 6-8 hours to complete. Please let me know if you have questions about the upgrade or the proposed dates for the upgrades.