

SUBJECT: EMAIL OUTAGE FOR UPGRADE ON DECEMBER 30, 2007

UNI Email and UNI mailing lists will be unavailable during the planned upgrade project this winter break. **No email will be lost**, email sent to UNI students, faculty and staff during the upgrade time period will be delivered after the upgrade completes.

UNI email will be unavailable starting at 7 a.m. on Sunday, December 30th, until the upgrade completes. The system upgrade is anticipated to be completed no later than 3 p.m.

This upgrade will improve email system reliability and address a number of currently known problems and issues.

More On The Upgrade:

During this upgrade we will be applying a sub-release of vendor patches and make system changes to provide additional functionality.

The following known issues are expected to be resolved with this upgrade:

- Sporadic delayed delivery to external email servers.
- Quota mismatches which result in users with false over-quota warnings.
- Multiple bugs in existing email Postmaster recovery processes.
- Problems deleting server-side folders using web-based email clients.
- Some rules in Web Access Client do not apply and work properly.
- Duplicate email messages found in queues after performance issues causing email delivery backup.
- Difficulties experience by some users that are forwarding their UNI email from here (via our Extended-SMTP server) through to a non-extended SMTP server.

We will also be implementing more advanced email recovery methods that will enable the UNI Postmaster to recover all deleted messages for user over a given period of time (up to 3 days).

Other collab/OID projects slated for spring 2008:

- Integrate WebCT with OID for authentication (January 5th)
- Migrate existing Calendar standalone server to the Collaboration Server
- Change email authentication ports from non-standard port 44443 to standard port 443