



April 14, 2008

Problem with Guest Wireless

A problem with guest wireless accounts has been identified. Using guest accounts with end dates greater than 20 days in the future results in a wireless outage as all access points reboot. A temporary solution is to revert back to the last version of firmware on the wireless switches. There will be a brief 20-30 minute outage between 7-7:30 am on Monday, April 14th.

If you need additional assistance please contact the Computer Consulting Center (CCC) at (319) 273-5555. The CCC is located in Room 36 ITTC Building (old East Gym). Consultants are available to provide hands-on assistance daily Monday through Friday during University Business Hours.