

University of Northern Iowa
 Online Voting and Surveys Results by Question
 Student Computer Center Survey (Spring 2008) (Survey ID: 1374)
 04/07/2008 12:00 AM - 05/02/2008 11:59 PM

1. As a UNI student, you have been selected to participate in a research project regarding ITS Student Computer Centers (not college labs). The study is being conducted by ITS User Services and involves completing this web-based survey designed to assess user satisfaction with the ITS Student Computer Centers. Participation in the study will take approximately 2-5 minutes and is strictly anonymous. Your survey responses will be automatically submitted to a secure server with no personally identifying information.

The study involves no more risks than those encountered in daily life. Your participation is completely voluntary and refusal to take part in the study involves no penalty or loss of benefits to which you may be otherwise entitled. There is no compensation or direct benefit for participating in the study.

If you have any questions about the study you may contact Tom Peterson, at 319-273-6460. You may also contact the UNI Human Participants Coordinator at 319-273-6148 if you have any questions about your rights as a research participant.

I am fully aware of the nature of this project and agree to participate.

	Percentage	Responses
Yes	98.8%	511
No	1.2%	6
Total Responses:		517

2. How often do you use the ITS Student Computer Centers?

	Percentage	Responses
Daily	21.9%	113
Weekly	49.5%	256
Monthly	11.6%	60
Less Than Monthly	17.0%	88
Total Responses:		517

3. If you answered, "Less than Monthly" in the previous question, please proceed to question 6 on page 2.

Rate the ITS SCCs.

	Bartlett	Bender	Bridg e	Camp bell	Consul ting Center (ITTC 36)	Danc er	Lang	Lawt her	Library	Mauck er	Redek er	Rede ker- Cyber Bar	ROT H	Schin dler	Tower s	Tower s- Cyber Bar	Welln ess	No Prefere nce
--	----------	--------	------------	--------------	--	------------	------	-------------	---------	-------------	-------------	------------------------------	----------	---------------	------------	-----------------------------	--------------	----------------------

Which ITS SCC do you most prefer to use?	17 (3.9 %)	12 (2.7 %)	31 (7.0 %)	34 (7.7 %)	3 (0.7 %)	11 (2.5 %)	14 (3.2 %)	21 (4.8 %)	52 (11.8 %)	47 (10.7 %)	67 (15.2 %)	2 (0.5 %)	2 (0.5 %)	19 (4.3 %)	55 (12.5 %)	2 (0.5 %)	7 (1.6 %)	45 (10.2 %)
--	------------------	------------------	------------------	------------------	-----------------	------------------	------------------	------------------	-------------------	-------------------	-------------------	-----------------	-----------------	------------------	-------------------	-----------------	-----------------	-------------------

Which ITS SCC do you least prefer to use?	13 (3.0 %)	9 (2.1 %)	15 (3.5 %)	4 (0.9 %)	16 (3.7 %)	2 (0.5 %)	4 (0.9 %)	9 (2.1 %)	15 (3.5 %)	12 (2.8 %)	16 (3.7 %)	13 (3.0 %)	11 (2.5 %)	2 (0.5 %)	7 (1.6 %)	3 (0.7 %)	11 (2.5 %)	271 (62.6 %)
---	------------------	-----------------	------------------	-----------------	------------------	-----------------	-----------------	-----------------	------------------	------------------	------------------	------------------	------------------	-----------------	-----------------	-----------------	------------------	--------------------

Which ITS SCC do you use most frequently?	21	11	28	45	5	10	12	24	44	50	82	4	3	19	59	0	11	10
	(4.8%)	(2.5%)	(6.4%)	(10.3%)	(1.1%)	(2.3%)	(2.7%)	(5.5%)	(10.0%)	(11.4%)	(18.7%)	(0.9%)	(0.7%)	(4.3%)	(13.5%)	(0.0%)	(2.5%)	(2.3%)

Total Responses: 442

4. Rate the following:

	Excellent	Good	Fair	Poor
How would you rate the computers in the ITS Student Computer Centers?	129 (29.8%)	235 (54.3%)	60 (13.9%)	9 (2.1%)
How would you rate the service/help the ITS Student Computer Center employees provide?	117 (27.1%)	198 (45.9%)	90 (20.9%)	26 (6.0%)

Total Responses: 433

5. How could lab employees (Customer Service Assistants) serve you better?

- Be more attentive. Many seem to not pay any attention and when something goes wrong they seemed to be bothered when they have to do their job.
- From what I've seen, they get a lot of requests for help. While every single time I've needed them, they've provided excellent service, I think that if there were more of them, more people could be assisted at the same time, and the current workers wouldn't have so many demands for their assistance and would be able to better focus on the individual(s) they are currently serving.
- Usually they are just minding their own business and not really monitoring the lab. Half of the time I go to a computer lab there isn't even an assistant present.
- get things fixed sooner
- Be more friendly.
- be more knowledgeable about programs offered on the computers
- Know what they are doing and keep the printers working properly and filled with ink/paper.
- the one in the towers center, a girl with blondish hair is always on her phone outside the computer room
- Ask individuals who are being loud to be a little more quiet.
- well nothing, they are doing their job
- They aren't ever there when i use the computers.
- I think they do a great job!
- na
- N/A They do an excellent job.
- Extra paper should be provided to the student computer labs over the weekend. Students still use the labs and extra paper is needed. Usually, the paper supply is depleted by the end of the weekend. Also, the Adobe programs in the Bartlett computer run slow, and sometimes freeze. Please make sure these applications run correctly.
- They need more education and understanding of computer programs.
- I do not believe there is a lab employee with in the Bartlett Lab maybe one needs to be placed here...I would be willing to do such a task
- They should have more information about about technology in other to help students.

They don't seem to do anything, just sit there and do their homework, but I'm not in there very much so maybe they help others. I know some of them and I wouldn't go to them with computer issues.

address problems quicker.

They typically do a great job, I don't have any suggestions for improvement

Service would improve if there were always a lab assistant in the computer lab, at least between the hours of 8am-7pm. it always seems that during those hours, when something goes wrong, nobody is there to help fix it.

they are always running out of paper or there is no one there to refill it

I'm not usually in the labs doing homework or need help. If I do need help its asking where a computer is. ;)

PLEASE let us print more than one copy!

Just quick getting in people's way all the time, pretending chairs neat to be pushed in or things need to be straightened. It saddens me some of these people get paid for very little work. Also, FYI, If you post a note that a lab will reopen at a certain date (like last Spring Break), you should try to make sure it gets reopened. I had a lot of work to do, I waited, and the Redeker lab opened several hours after it was supposed to. I had tried to get ahold of people about it, but NO ONE was available. The lab should have at least been unlocked even if there weren't someone to sit at the head computer. This type of behavior is very unacceptable.

Nothing, superb!

They are doing a great job! If anything, I would say they should be more aware of those people in the labs who are talking or eating food at the computers and distracting others.

The only thing I have not been entirely satisfied with is having been put on hold several times; it really wouldn't have been a big deal, but the timing was terrible (in class). Aside from that they are great! They always seem eager to help, seem fairly competent, and very friendly.

If they were there more often. Most of the time I am there, there aren't any lab employees. If stapplers and paper punchers were more available when there wasn't an employee present.

N/A

Put signs up notifying you if the printer is not working

none

I'm assuming its a part of their job but I feel like they are always walking around and sort of hovering over the computers which makes me uncomfortable. Other than that they are pretty friendly.

IT does a poor job of serving students. You seem more interested in serving your selves and what you want rather than what we would like.

Pay attention to struggling people because most are to scared to speak up

Be in the labs.

Make sure if no one is going to be there, there is paper out so if the printer runs out we can have some to use

they need to be a bit more friendly and is there always suppose to be some one in the lab?

There have been a few instances when no one could be found ...

They do a pretty good job.

I do not know the solution to this problem, but I hate when I need to run in and print something, but all of the paper is gone. If you could do something about that, I would appreciate it.

They could be in the lab more often. There's hardly ever anyone in the bridge lab when I use it.

They are there but never helpful.

just keep the printer full of paper

Employees are doing good job, but the computers in especially the on located in ITT 3rd floor, it is a mess.

They were good

make sure that enough paper is available (in the printers)for students when no ITS employee is working

The computers take a long time to load after you long in. Most of the time I just need to print something off of my computer but it takes a lot of time to do that.

The only problem I ever have is that the printer is out of paper...The only way they could help more is to somehow solve that problem during the off-hours.

I have no idea. They are doing fine.

i haven't had any problems with service. whenever i call, employees are very helpful and efficient.

Be there more often.

Knowing more about the computers in that lab. I know when I go to a mac lab, usually the student does not know how to use a mac, and then I am stuck trying to figure it out, or find a different lab.

I think they do a really good job. However its kind of creepy when they greet you and say goodbye. I mainly just expect them to help me if I have any problems.

Most of the time that I call to change a password, the lab employees are able to quickly get that taken care of. I can think of two specific instances where I was put on hold for over 30 minutes without anyone getting on the line and telling me how much longer I was going to have to wait.

I've never really had to talk to a lab employee so I guess they seem to do fine =) Never bothered me any!

I've never needed their help so I have no opinion.

Increased availability to answer questions or other chat help outside of 9-5 hours

Learn the basics for what is needed commonly in the lab. Training is needed. When a student lab person cannot help upload a file or do the most basic tasks , that reflects very badly on the SCC. When an instructor cannot assume that an SCC monitor has minimal skills to help students with basic computer tasks in the lab, one wonders what they are getting paid for and how they are hired.

They are fine.

Keep the printers stocked with paper

Be polite and not give you dirty looks.

Have less wait time whenever you need to call.

There usuall is no employees that I am aware of

know more about the computers when there are computer problems occurring. Frequently run out of paper when trying to print a paper and is annoying when there is none available.

At the beginning of each semester, it seems that everyong needs help--and there is not enough people to answer questions and solve problems.

make sure the paper hasnt run out

They do a wonderful job, but sometimes there is no one manning the post.

Be there if we need help

I believe they serve the students with respect which is what I like to see.

not be focusing on their homework so much and just walking around. cleaning the computers and area more.

i dont know, i've never asked for help

be THERE

Be more knowledgeable in this area.

By paying attention to what is going on in the computer lab rather than messing around.

be available more often. more hours the desk is open.

Well besides changing the paper when the printer is out, which they do an excellent job at. I think it would be GREAT if your password expired they would be able to help you instead of having to walk across campus.

I can't think of anything at all. It's clean, quiet.

In the Lawther computer lab...paper always runs out, and some people try to print double sided...I live in Lawther, but I hardly ever use the lab. I feel like I'm wasting my time if I want to print something off because there isn't any paper left or the ink is low :(

Everything they do I feel is the best it can be.

Keeping the printer operating and full of paper, this is done very well in most labs but Campbell almost always has a printer down or out of paper and there is no paper nearby to manually install.

avoiding just sitting their talked to their friends. It makes it seems like you will have to interrupt if you need help with anything. if you do they act annoyed. (some of them - NOT all)

They don't do seem to do anything. I know they replace the paper in the printer but I often go down and the printer is out of paper and no one is around. I have also gone and the ink has been out but the person working didn't change it.

Perhaps have CSAs staffed more frequently so that they can address computer issues more frequently; it seems problems happen the most when CSAs are not on duty.

Bridge (between HAG and NRN) later hours and having a person in there more often most of the time when i am there, there is no one working at the time.

I don't really need help that often and usually it's something simple like ink or paper problems.

Some greet students as they come in and when they leave, but some don't. I think that they ALL should do this. Also, sometimes it's hard to tell who is the assistant so maybe they should have a nametag or a shirt or something. Even though some labs have an 'office space' for them, those that don't (like Lang) make it difficult to know who is the assistant.

Let students know that they are there to answer any questions.

By being more friendly

Make sure there is paper in the printers!

The employees are great! My only comment has more to do with the computers themselves...they take forever to log in or out--is there any way we can speed that process up a bit?

Nothing, they are doing a great job.

Lab assistants are helpful for any question I may have about machine usage. I think they are doing a good job.

Do things right the first time and be nicer.

not sure

Between the Noehren and Haggamen towers there aren't always people in the lab working, things could run smoother if people were always working there

The ITS password is difficult. Because I never use my ITS password, I forget it by the next time I use the campus computers, which actually caused me to fail a class this year.

They could be more available, most of the times that I'm in there, they are either not there or seem to be consumed in what they're doing rather than being open to help others.

If someone isn't on duty there should be paper left out for the printer. ONe time I was in need of printing my paper and there was noone on duty so we had to wait almost an hour for someone to get there from ITS to get us paper.

Make sure there is paper in the printers

"Free Burrito Fridays"; beer; vodka drinks (with specials after nine); gambling; dancing

The computer lab in Lawther is always dirty. The computers usually sit with dust and garbage around them. The printer is broke 1/2 of the time I try to use it.

They help when I ask them; however, I just feel that they could be more friendly because I always feel like I am interrupting them when I ask something. They also need to watch the printer more because it has problems a lot.

they are very good

Be around more often in case some issues arise.

make sure printer is always working

Making sure the printer always has enough paper.

Clean the computers

By keeping noise levels down. I know it's not something they can control, but some people are obnoxiously loud. They could also not stare at us. It makes me feel uncomfortable when they walk around and sit at the desk looking out at students.

They could reset your password if you forget it instead of having to call the computer consulting center.

I feel that they do a wonderful job and I would ask no more from them. Their help is appreciated :)

by making sure there is enough paper in the printer. And be able to help me if i have a question.

I hardly ever see them in their

Whenever I call for assistance, the line is always busy or I can not get through. I have spent multiple times waiting for up to 30 minutes on hold.

keep paper in the printer 24/7

I rarely see employees so I can not properly evaluate what they do.

Make sure that things are in working order and be able to help you (be knowledgable) with a problem you may have with computers

Have staplers, hole punches, ect. available all the time.

They are doing a great job!

when the paper, toner whatever is out go get it right away...there are people that need to print things off and can't wait 2 hours for them to go get it

Do not know.

Keep printers stocked with paper. Multiple mornings I've gone to print assignments and there is no paper.

Some of the workers are rude and make me think that I can do their job much better!

The service is quite well, but sometimes there no employees on the wokr places

Half the time when I log into the computers, they come up with two or three error boxes and they take forever to load to begin with.

i think they are nice enough

They do a fine job.

Make sure the printers are always working and have enough paper.

Start earlier in the morning so they can have paper in the morning.

there is no lab assistant in the Bartlett Lab. The printer is usually out of paper and people eat and talk and listen to loud music in there. It would be nice if someone was there to control all of that.

Be more personable or atleast have a smile on their face.

Almost every time i am in the lab in Redeker, I do not see the SCC employee. Since I am a Comp Sci major, i just fix the problems that i am having myself.

I've never had to use the help of a lab employee

For Freshmen at the start of the year, the whole anti-virus, and internet connection process are a tad confusing and a tad stressful.

I think they do a great job. Maybe at times, if there is a problem, they could explain it better so the student understands what is going on.

They could try to offer more assistance and not do as much personal stuff they do.

maybe more SUB in every computer room.

Be more available. Sometimes there aren't even people in the lab to help out.

Sometimes it takes way too long to long onto a computer. Other times it takes a while for the command of printing to be received by the printer. I don't know whether my documents are going to print or not. Could speed those up a tad. My experience would have been better than.

Be more active..also, have a better attitude when assisting students. It seems like most of

the time, they just sit there and eat or get on facebook..and when I've asked for help with something, they give me the "roll-the-eye" kind of attitude. But there are a few that do a great job.

By making sure there is enough paper in the printer.

Pay attention to you, not just do whatever they want to do

It seems many times the lab in redeker center is out of paper or the printer isn't functioning, and there's no one around to help. It'd be nice if it was staffed all the time, or if there was an on-call number for help.

They do a great job. They know thier labs.

By actually knowing there stuff. Most of the time they just sit there and do their homework and don't help you at all. They say sorry I don't know the answer and continue on doing thier homework. Some might know the answer, this happens occassionally.

I never get any of my questions answered and they never are friendly with me when I arrive and when I leave. They also never refill the printer with paper and talking on their cell phones and also working on homework. I just feel the need to increase strict policies to increase customer service. I believe that if we can not use our cell phones,then how come they can use them on the job. I really feel that we are wasting money hiring these people to do this job when all you have to do is send someone in to fill the paper in the printer and the staples.

What a waste of space in a computer lab. The only thing I would recommend doing is training monkeys in the science department to fill the positions. Thank you and have a great day. Also the Maucker computer lab is always to hot so please blow a hole in the wall for ventilation or turn down the heat.

more time checking

To not send messages on the computers in the library lab while we working on group project. all of the group rooms were full, so what were we to do? the CSA in the lab was rude

i have never had any problems with the employees.

They could make sure the printer was working at all times.

They already do a great job.

be more on top of the paper in the printers

be able to fix your laptops...especially macs

I do not know if I have ever seen one.

I have never needed assistance.

Be more friendly

they do a great job in my opinion. Sometimes however, I would like to see faster responses to problems in the labs, such as a printer that isn't working

The service I received was speedy and helpful.

If they think that someone is have difficulties they should come over and ask.

Keep the printer working

Total Responses: **161**

6. How do you use the ITS SCCs? (Please rank your top 3: e.g. 1=most used, 2=second, etc)

	Avg Rank	Min Rank	Max Rank
Database	2.4/12	1	3
Departmental Software	2.3/12	1	3
Email	2.1/12	1	3
Free Printing	1.4/12	1	3
Presentation (PowerPoint etc)	2.6/12	1	3
Programming	2.1/12	1	3
Scanning	2.5/12	1	3
Spreadsheet	2.5/12	1	3
Web Browsing	2.4/12	1	3

Webpage Design	2.3/12	1	3
Word Processing	2.2/12	1	3
Other	2.6/12	1	3
Total Responses:			517

7. Please answer the following questions in regard to personal computers.

	Desktop	Laptop	Both	None
Do you have a personal computer at your residence?	100 (19.3%)	344 (66.5%)	58 (11.2%)	15 (2.9%)
Are you planning a new PC purchase within a year?	24 (4.6%)	63 (12.2%)	3 (0.6%)	427 (82.6%)
Total Responses:				517

8. Where do you use a computer the most? (Please rank 4: e.g. 1= most used, etc.)

	Avg Rank	Min Rank	Max Rank
Home/Dorm	1.3/4	1	4
ITS Student Computer Center	2.6/4	1	4
Departmental/College Computer Lab	2.8/4	1	4
At Work	3.3/4	1	4
Total Responses: 517			

9. Regarding the Email kiosks (located in lobby areas such as Schindler, Curris, Maucker, etc)

	Percentage	Responses
Need More Locations	19.7%	102
Have Enough Already	40.8%	211
Don't Use	26.1%	135
Don't Know About	13.3%	69
Total Responses:		517

10. If you believe we need more Email kiosks, where?

In the laundry room Of the UNI apartment because there is only one computer. Another one doesn't work.

More around Maucker and Redeker same locations, just more

N/a

No there always seems to be one open for use.

Even just one or two more where there already are some would be good. It's just constantly hard to find a free one.

more locations in curris!

Sabin and the Residence Halls.

Lang floors 1 and 3

I wouldn't say more locations per se, I would say more at high traffic areas, such as the union.

...

Lang lobby; Seerly Hall; McCullom; more in the Union

Are these different than the stand-alone computers that are not hooked up to printers? If so, I think there are enough.

Curris: ground and third floors. The e-mail computers need to have more programs on them especially microsoft word and excel.

everywhere.. they are always full

There is always a huge line for the computers in the Hemisphere Lounge and there should be more near there.

in residence hall lobbies

More kiosks in the locations they are in now would be helpful. 2 more in Maucker would probably be enough.

Same spots just more of them

Rialto

more in curris

no

BCS, Curris Business Building, Maucker Union

Union

lang hall, seerley hall

Mostly in the Union, I guess I don't really know where. It just makes me angry when I need to check my email or something important and all the computers are being used by people on facebook. More computers might help eliminate this issue.

Somehow put more in the union, there is never enough there. Sabin needs a lot more.

simply more in main level of Maucker Union possilby. However, it is not necessary since there is a lab downstairs. More for convenience.

McLeod Center, Lang Hall

curris, mauker, dome

in the current areas that they are already provided. most areas only have one or 2....23rd st market could potentially use another kiosk.

No, those things are worthless, they are soooo slow its almost unbearable to use

i've only used them on occasion when meeting with a group for a project. i found them convenient for that purpose, but would not utilize them otherwise.

CEEE

maybe in the union top level

The top level of the ITT lounge... I also recommended this last year though so I've come to terms with the fact it probably won't happen...

Schindler 1st floor level

not more kiosks, but more computers at each kiosk - they're always busy

Heavier traffic areas such as Maucker.

CBB

KAB

Dorms would likely get a lot of use

Maucer (those are always full), and Wright

I don't feel we need more, but they should be restarted more frequently and maybe updated more often because they are the SLOWEST computers ever

Shindler is fine. The union and lang are both lacking in the kiosk department though.

I mean, come on, where are all the computers anyway? It's like hide-and-go-seek on campus, i mean am I right or am I right guys? Can't a guy just find on a regular day a computer in a regular spot any more? Like in the John. In the drinking fountain. In the sink.

Has the whole world gone crazy?

I don't know what email kiosks are

more in the WRC

There is a sufficient amount of kiosks.

anywhere possible, or more where they already have them. it seems like when you need to use them, they are always full with people checking email and facebook and other things that aren't as important as what they could be used for.

No

Each building and dining center

A few more in the common areas of the Halls such as Lang ground floor would be nice.

a few more in the Union wouldn't hurt...they're always being used during the busy times.

the maucker union could definately use more. they are almost always being used.

We have enough computer labs that if you need a computer that badly you are never far away from one. There is especialy no need for kiosks in the dorms.

A couple more in Maucker, they are ALWAYS in use.

Maucker union could use more. Sometimes when it's busy it's hard to just check my e-mail between classes.

Maucker

Just place them throughout the dorms/buildings...etc.

Union

no

the union. ground floor of the towers. more in sabin and seerley. even just a couple more

Don't know what those are.

GBPAC

NO

Not so much more, but more to do, perhaps printing possibilities and word/excel etc so you can log on quick, print and head to your class.

no

There need to be more located in Maucker, as well as preferably at or near the entrance of every school building, so students don't have to hunt one down or walk across campus to find one.

Maucker

business building

The Union

More in Maucker Union with chairs or stools

Lang, WRC

More throughout Maucker, They are always being used and I have to wait for long periods of time before I can get on one.

On the basement level of Lang

more in the union

all over

More locations or more computers at the locations. (They always seem to be in use)

In the Maucker Union hemisphere lounge behind chats would be nice. Bottom floor of Lang Hall by the tunnel.

Union

because there are so many people in maucker that it would help to have just a few more

The union

maybe Maucker union

maucker

Union

Latham

Not really, there are plenty of them in locations that allow people without time to quickly find one and use them effeciently.

1 Are you using the Campus Wireless Network (WiFi-UNI)? (If Yes, please proceed to question 1.13.)

	Percentage	Responses
Yes	27.3%	141
No	72.7%	376
Total Responses:		517

**1
2. If you don't use the Campus Wireless Network (WiFi-UNI), why not?**

	Percentage	Responses
I didn't know about it	14.5%	54
I don't own a laptop	23.4%	87
I don't carry my laptop on campus	51.6%	192
Other	20.7%	77

Other Responses:

- laptop not compatable
- It doesn't work
- not in dorms
- Dont have laptop registered
- Not 100% available where I would want it
- because it is too limited to to only few areas of campus
- I own a stationary desktop pc
- It's a pain to register it.
- Seemes hard to do
- Not available in dorms
- I just haven't set my computer up for it yet.
- I Don't want to register my laptop
- Don't have it hooked up
- can't get to IT during their business hours
- Dancer Hall doesn't have it.
- Haven't taken the time to get it set up.
- To complicated to learn to use and setup for my laptop...
- havent registerd it yet
- It does not work on my laptop.
- well i only use it in the library, and thats when i'm studying
- Don't know how to set it up
- didn't want to register my laptop... again.
- I was told I cannot use it with my Ipod Touch
- a waste of money
- don't know how to make it available
- Did not want to take my laptop into ITTC. Should not have to register laptops
- I don't have a wireless card.
- i don't have it set up for it
- would rather just log in to the network without having to go to you guys to get it setup
- The first day i was on the network you scanned my computer mailciously and revoked my access.
- It's a hassle to go and get it hooked up to the wireless
- I haven't made it to ITS with my laptop yet (but I do plan to)
- not enough dependable coverage.
- not sure where i can use it
- will use nest year when living off campus, but live on campus now so don't really need it!

Didn't register.
 hard to find locations
 Too lazy to pick up a wireless card, its too late now
 It costs \$40 to get the computer chip for your computer to use WIFI
 cost
 Live in dorm so use Resnet as internet
 I haven't gotten the password programmed into my laptop yet.
 I never got it hooked up, because I didn't have time to walk over and hook it up.
 It seems cumbersome to gain access
 laptop doesn't not have a network card
 Didn't know where to sign up for it.
 UTI
 i've tried to use it but it doesn't work for me.
 i didnt know how to log into it.
 I just leave my laptom in my dorm room.
 haven't gotten it set up yet
 It doesn't work in Noerhen Hall.
 I had it put on my computer and then after one time use it didn't work anymore
 haven't taken it to be registered
 I'm not for sure how to make sure it's connected
 I don't want to waste my time having my laptop formatted and whatnot, just to use
 the Internet
 I have a laptop but have have no idea how to access WiFi-UNI.
 Too lazy to set it up.
 Don't have the time to get it set up.
 I don't know how to use it
 Don't know how to set it up
 its in limited areas
 i went to get my computer registered for it and the people did it but then it didnt
 work. i was mad.
 I don't know where to go to get my laptop set up to use the WiFi-UNI
 I have not needed it.
 Even though I signed up for it, my computer is never able to connect so I no longer
 try to use it
 Didn't get password
 Setup
 It's inconvinient to re-register
 I'm not clear on what I need to do to be granted acces to it
 Doesn't work with my laptop
 can't connect
 haven't done so yet
 I never set it up
 I didn't take the time to set it up
 I've been told my laptop is too old.
 I've gone to the center so many times to have it "fixed" that I quit going to have it
 fixed again.

Total Responses: 372

1
3. Would you use color printing in the public labs if offered with a \$0.50 fee per sheet?

	Percentage	Responses
Yes	35.4%	183
No	64.6%	334
Total Responses:		517

1

4. Suggestions on how we might improve?

free color printing.

Make password resetting for the computer labs available online.

Towers with WiFi

good job.

Color printing like above. Can we get a 24 hour lab with AutoCAD on it? I am an interior design student and we would definitely use it later than the lab is open now; and only four hours of lab time on the weekend is just not enough. This may also be a departmental issue, but I feel like one of the 24 hour labs should have at least some computers with it available.

The only people that will use it are those that know how-I don't think we need to be monitored to use it.

Improve your resnet file shaping or speed because its pathetic. I can get better internet anywhere else

50 cents is a bit too much for one sheet.

OpenOffice suite offered on lab computers. Student server space for storing files/documents

GMAIL

Keep Bridge Lab open 24 hours

Have options to print front and back of the paper to save paper and therefore money

Your doing fine.

from Kevin: Check the wireless in the Hemisphere Lounge of Maucker Union

More color printers. However, we can not pay any extra money for this service.

Let us print on both sides of the paper, it can't be that hard to have a drop down when you click print. Do it just like the do in the Curris Lab, but make it one side printing be the default setting and have double be the 2nd option. Come on, go green....save some damn paper.

making the password not change as frequently.

I have no complaints about the computer labs.

Fix the e-mail system

More strict on the loud noises. Just the other day there were people in the Tower's lab singing out loud and distracting everyone else from working and it should be the lab support that should be in charge of talking to hem instead of just another studnet with no real power.

Offer WiFi in dorms

No suggestions

keep printers better stocked with paper....

It would be great to have a few labs with Apple computers.

Wireless in the dorms. If not in the dorms then the lounges.

Make the password resetting process more streamlined. It is always a hassle to call the ITS to get my active directory or memphis password changed.

More wireless internet in more places.

Color printing available... especially for education majors.

the connection is sort of slow sometimes in computer labs. this probably can't be changed but is inconvenient when trying to quickly print something before class or if crunched on time.

Provide free color printing (with a limit to how many a student can print)

have printers located in the email kiosks because it would be nice to be able to print in MU instead of having to go to the library

Have a variety of software available. Most of the programs I am required to use are only available in two labs on campus and those are in the CBB. Having software such as Dreamweaver on all computers would be a great asset to anyone doing web design and web development work.

Helping student to know more about network,hardware and software. You should also help student to buy their own computer at the cheapest price as you do in selling the Microsoft

XP.

...

Have color printing in more than just Sabin. Put one in the library or Towers Center

Get rid of symantec.

Wireless in Dorms!

Allow us to print more than one copy, within reason. Most writing professors ask for multiple copies for small group discussion. An acceptable number might be 4 copies of something, depending on length.

faster computers

Make WiFi easier to use

More computers in the study rooms in lib.

Expand the wireless network on campus to include the dorm rooms. Also, I'm unaware where I'm able to use wireless other than the classrooms and the Union.

You people are self-serving and can't write a survey let alone run a system. You are right down there at the bottom with financial aid as far as serving students.

Better printers, and MORE PAPER---there is never any available when you need it! Printers often have issues too in the labs without and ITS employee there.

Have color printing as an option.

Wireless in the dorms!

wide up the area!

COLOR PRINTERS

It's completely ridiculous to ask a student to fill out and print out 20 pages of request forms for a contingency budget to be approved by NISG to print out 50 flyers. For crying out loud, just give student organizations a username for the computer lab so they can have an allotted amount of flyers they're able to print off. It doesn't make any sense at all to have to do it the other way, that leaves a lot of wasteful expense that could have and should have been avoided. Somebody really needs to get this problem fixed.

Train the lab monitors so they have more expertise. Expect them to learn more as they work there by giving them tasks and tutorials to make them more able to help as they get experience. Generally, they should have some direction via tutorials or software packages to learn from and not get paid for just doing their own email and their own personal homework or web browsing until they get a question.

None. Your services are excellent and very valuable to a poor student like me.

Some of the computers in the labs are getting rather slow. I tried to use them yesterday and it took me 15 minutes to find a computer that would open my document and print. This was in the Redeker lab. Also I think it would be wonderful if there was double sided printing. This would save paper especially for research documents and long papers.

make sure that enough paper is available (in the printers)for students when no ITS employee is working

You do a great job!

Have the computers run faster. At times they are slow and take a long time to load or work right.

Putting double-sided printers in the labs would lower the amount of paper used. When I go to the business computer lab, I print everything double-sided unless it is a project or paper that I must hand in.

Allow more than one printout copy in the labs. I know of at least one student who was writing a long term paper in the lab, and the lab attendant threw half of it in the recycle bin, thinking they were printing multiple copies.

cell phones allowed but must be on silent and no talking on them. able to have them as long they don't make noise.

Have trouble shooting directions for when the printers malfunction during the hours the employees aren't there.

use some kind of WiFi portal where students can authenticate through a browser (like when I

go to Panera and use their WiFi)- That would be sweet. If nothing else at least get WiFi in all of the residence halls.

It would be really nice if all the computers were more similar to one another in terms of software, I never really know if I will be able to perform certain tasks in a particular lab until I get there. Also, make wireless available on handheld devices like PDAs, they are now capable of using a wide range of internet resources, which would be very convenient for anyone with such a device. Also, with the ability to check e-mail on these devices the need of e-mail kiosks could be reduced.

It would be nice to have a small computer lab open 24/7 since I don't live on campus.

Allow wireless access in the Residence Halls as well. From what I am told it only works on campus which is why I do not bother getting it. However, being able to take my laptop to my friend's rooms and still be able to access the internet would be a good addition.

Run simple maintenance tasks on the computers. They need serious defragmentation done. They are so slow I have Windows 95 machines from 1995 that run faster than most of your computers in the computer labs. The password changing every 4 months is totally bogus. I would of chose a 6 month password change and a password reuse limit of 3 times before you can recycle an old password. I also believe that those in charge of the email system and their blocking of external email groups is totally bogus and is not allowing officially recognized organizations on campus full, unrestricted access to their own email groups.

PLEASE let us print more than one copy!

Have guest accounts so guests to the university can use wireless or regular resnet connections

get better computers or use XP instead of vista because the computers are running pretty slow lately

need more computers in the dorms, it is frustrating going to the lab when you have to print something off, and all the computers are in use. IT's also frustrating when printers are out of paper, and there is no paper around to load into the printer

MORE WIFI!!!!!!! EVERYWHERE!!! Dorms!!!

Making a copy machine available to students in the lab would be GREAT!! However, I think you should just find out how much it would copy per copy for you to break even on your investment and only charge that minimal cost.

Faster computers, more color labs, more assistance when needed

Have better campus wireless. Let the computer workers change passwords and not call the place since it is closed after 5pm.

maybe get word out about all computer stuff. not sure how though.

Make the registration for the Campus Wireless Network (WiFi-UNI) more publicized and hassle-free, and enhance its coverage area.

Clean the keyboards and mouses, because they are filthy and unsanitary.

Please offer WiFi in the dorms as a way to cut back on the costs of networking. Also, update the software on the computer more often. For example, a lot of computers have Firefox 1.5 installed, but the Firefox 3 beta has been out for several months now. It couldn't hurt to have more study labs as well for small groups of students to use for important projects.

Door Prizes and ESPECIALLY "Free Burrito Fridays", a Brothel, showers with lime-scented shampoo in ALL the campus bathrooms; anti-matter; Free-ness

Put more room in between the chairs.

Wifi stronger and in more places. i love the wifi connections but they don't reach a lot of the places i would like them too. for instance a strong signal in the dinner center computer lab. and in the hemisphere lounge of the union

In the labs in the ITC, buy for Quality not Quantity. The computers there often freeze because they aren't powerful enough to handle all of the programs Industrial Tech majors use.

The computers are extremely slow!

Don't make us change passwords so often, it gets hard to remember what my new password is all the time.

Always make sure there is paper in the printers!

Charging for wireless is odd, since if people used it there would be more kiosks and computers open.

The network is very slow in the computer labs.

You can't your'e already too awesome enough.

we pay too much already

Computers are sometimes really slow and if I'm in a hurry, it gets frustrating to wait for the computer to just start up after I get logged in. I think they're in really good condition, maybe could use some updates to make them faster. I don't know what I would do without the computer labs on campus. They have saved many assignments for me during my years at UNI.

When printing, make u-bill be an option for buying prints. Allowing cash only is very inconvenient

Faster login, because you have to wait a min. for all the settings to get powered on.

Make sure all the labs have working and filled staples.

none

shouldn't be a page limit because some classes require you to print off way too many assignments and lecture notes.

Have MS office programs on Kiosk computers throughout campus, especially in library.

The computers in the lab as the semester wears on, get slower and slower and recently the computers in redecker aren't connected to the rprinter!

Overall the computers work really well, but it seems like they take a very long time to load after logging in. I also think it would be nice to have more double-sided printers in labs to help save paper.

Have wireless all over campus

I think color printing would be great.

Allow limited color printing for \$0.

\$.50 fee per color sheet is ridiculous! You should include that color printing in our computer lab fees.

make WiFi more/easier accessible

Nothing, great service.

n/a

make sure there is always paper in printers, I know the dorm labs are always running out and there isn't always more paper to put in and so I have to go somewhere else to print and it's a hassel

I would use it if it were a little less than that, because ink isn't that much, and you would thus be making a profit off of my printing for my classes, which I also pay for, and the paper and black ink that are included in our tuition. I don't see why color would be so expensive, because for personal printers it's only about \$5 more expensive.

have more printer print front and back. Lots of teacher majors print of TONS of stuff, why not save a little paper.

cover this some how so we know how to use it.

The wireless network is not available/strong enough in some buildings on campus. Make the WiFi available on all or most of camopus.

Just have someone regularly check on the printers to make sure that things are working and that people haven't shut off or crashed computers.

When the computer stop working in the Redecker Center fix them. They are always packed twords the end of the semester and there is at least 3 down everytime I go in there!

None

Well you can always inprove on the number and quality (better machines) of computer you have in each lab.

Access is sometimes slow/ KEEP PAPER STOCKED IN PRINTERS. Its a HUGE inconvenience, as I don't have a printer, to go to print something out in my dorms computer

center on the way to class and theres no paper left.

Computer labs need more regular maintenance. The last time I used a computer lab, the printer was completely out of paper, and it was backed up with countless print jobs. I saw no number posted to call for maintenance, so I was pretty much out of luck. I ended up printing well over 50 pages using the printer in my dorm room. I could understand if there wasn't enough money to hire someone to be on call for that sort of thing all the time, but I think something needs to be done along the lines of providing more frequent maintenance to the computer labs.

Have paper available when it runs out!

Free color printing.

Issues with computers lately...very slow to simply open a document and print. Just seems like a recent problem, though.

When problems are reported about accounts when using the labs, fix the problems or call the student back let them know that it can not be fixed, not just closing the task and not fixing the problem. Make them play a guessing game to figure out if their account will work.

none

Upgrade all of the printers so that they print on both sides of the paper to save wasted paper.

Would pay for the color printing if able to charge on U-Bill.

Word Processing in the Library.

Don't use ITS password, don't make us change passwords every six months.

i wish there was a better way to get things in color. i dont have a solution haha but i just wish I could print in color. I know that would be crazy expensive though and people would abuse it

For many of the computers, it takes FOREVER to log in, the computers are really slow.

I think having a color printer would be helpful at times, but \$.50 a sheet seems a little high.

Wow do you really want me to answer this question? Customer service is the absolute worst in history of my 7 years here. I just feel like you guys really portrayed me with such poor service. Thank you!!

Being able to print double sided would be nice.

Improve the WiFi-UNI coverage. I can not get online while in half of my classes in CBB. The single is VERY weak.

Have Wi Fi in the dorms inform more students about it

Provide faster internet in rooms

Less nearly worthless Mac labs and more high end PC labs.

Have free copying in parts of the Library. It's such a pain to have to pay for every little thing.

Make sure the printers are always working and have the bridge lab between Noehren and Haggamen open longer.

Free color printing, but I know that would be expensive.

Offer color printing cheaper, if possible. Add another scanner.

It would be nice if the kiosks in the hall offices and Maucker Union were able to print.

would be nice if we could easliy print at a computer lab printer from the wireless network

The computers need to be updated more frequently, and it takes a very long time to log in.

I would like to see wireless internet in the dorms. It would be much nicer to go about the room anywhere without dragging a cord around.

Keep on doing what you're doing. Perhaps lengthen lab hours. i am a non-traditoinal student who has to rush to the lab evenings after work, giving me very little time to complete coursework.

Every year I hear about charging for printing, I think that you should tag on an extra 50 cents to every students computer fee rather than doing that. Also, you need to improve accountability of where the money goes. The library had a nice little display about how much money the university spends on paper but had nothing to compare it to. If you are going to claim that student printing costs a lot, you need to show how much of the student's tuition and other fees goes towards your labs.

I think you need some way to monitor printing because there are a lot of students who just print off documents and don't really need them. Therefore they waste a lot of paper for nothing. Really if people had like a monthly allowance for number of pages they can print or something that would help keep paper wasting to a minimum. I personally would not mind that because since it's free I just print everything, when I really don't need it and then feel guilty for wasting paper. I have also seen some students taking paper out of the printers and taking it to their rooms. This is not right. They need to purchase their own paper. Have an automated system for getting on resnet and Wi-Fi UNI rather than having to wait for approval or go into ITS with the laptop

- doing great -

have an instant messaging service available for other services, not friends, but other services

allow us to print in color without a fee. we already pay an arm and a leg to go here.

no suggestions.

Color printing would be very helpful.

more USB

Computer labs in the quads should stay open 24/7 closing at 9:00pm is early, and on the weekends they open late and it doesn't give you a lot of time to get work done.

could the price for the printing be cut in half, and maybe add a 1 cent per page on the bw?

The computers in Campbell Hall seem to be slower than normal. I like the idea of offering color printing in the computer labs.

Total Responses: 151

Demographics Summary

Classification	Percentage	Respondents
Unclassified	1.4%	7
Freshman	28.0%	145
Sophomore	23.8%	123
Junior	21.3%	110
Senior	22.2%	115
Graduate (0-30 Hr)	2.7%	14
Graduate (31+ Hr)	0.4%	2
Advanced Graduate	0.2%	1

Gender	Percentage	Respondents
Male	33.1%	171
Female	66.9%	346

Major College 1	Percentage	Respondents
	1.2%	6
Business	21.7%	112
Education	18.0%	93
General (Preprofess, Undecided)	6.2%	32
Humanities And Fine Arts	17.4%	90
Natural Sciences	17.6%	91
No Specific Coll (Gen Studies)	1.7%	9
Social And Behavioral Sciences	16.2%	84

Major College 2	Percentage	Respondents
	84.7%	438

Business	2.5%	13
Education	7.0%	36
Humanities And Fine Arts	1.9%	10
Natural Sciences	2.5%	13
Social And Behavioral Sciences	1.4%	7

Major College 3	Percentage	Respondents
	99.6%	515
Education	0.2%	1
Social And Behavioral Sciences	0.2%	1

Major Code 1	Percentage	Respondents
	1.2%	6
ACCOUNTING (152)	6.2%	32
ACCOUNTING (158)	0.2%	1
ALL SCIENCE TEACHING (82A)	0.8%	4
ANTHROPOLOGY (990)	0.2%	1
ART (600)	0.8%	4
ART: HISTORY EMPHASIS (60H)	0.2%	1
ART: STUDIO EMPHASIS (60S)	1.5%	8
ATHLETIC TRAINING (42A)	0.6%	3
ATHLETIC TRAINING (42N)	0.2%	1
BIOCHEMISTRY (86C)	0.6%	3
BIOINFORMATICS (81B)	0.2%	1
BIOLOGY (844)	0.6%	3
BIOLOGY (84A)	0.6%	3
BIOLOGY (84K)	1.0%	5
BIOLOGY - HONORS RESEARCH (84H)	0.2%	1
BIOLOGY: BIOMEDICAL (84M)	4.6%	24
BIOLOGY: ECOLOGY & SYSTEMATICS (84C)	0.4%	2
BIOLOGY: MICROBIOLOGY (84I)	0.4%	2
BIOTECHNOLOGY (848)	0.2%	1
BUSINESS - POTENTIAL (15X)	1.7%	9
BUSINESS ADMINISTRATION (157)	0.2%	1
BUSINESS TEACHING (143)	0.4%	2
C&I: INSTRUCTIONAL TECHNOLOGY (279)	0.2%	1
CHEMISTRY (865)	0.6%	3
CHEMISTRY: BIOCHEMISTRY (86B)	0.2%	1
COMM LEISURE SRVCS PROGRAMMING (44C)	0.4%	2
COMMUNCATN & THEATRE ARTS 7-12 (48T)	0.2%	1
COMMUNICATION STUDIES (480)	0.2%	1
COMMUNICATION/ELECTRONIC MEDIA (48E)	1.0%	5
COMMUNICATION/GENERAL COMM (48G)	1.2%	6
COMMUNICATION/INTRPRSONAL COMM (48I)	0.2%	1
COMMUNICATION/ORGNZTNAL COMM (48O)	0.4%	2
COMMUNICATION/PUBLIC RELATIONS (48P)	1.9%	10
COMMUNICATIVE DISORDERS (510)	0.8%	4
COMPUTER SCIENCE (810)	1.0%	5
COMPUTER SCIENCE (81S)	1.0%	5
CONSTRUCTION MANAGEMENT (33S)	0.2%	1
CPA ADVANCED STUDIES (15Y)	0.2%	1
CRIMINOLOGY (982)	1.0%	5

CRIMINOLOGY (983)	0.2%	1
DECIDING (000)	5.4%	28
EARLY CHILDHOOD EDUCATION (210)	1.2%	6
EARTH SCIENCE (870)	0.4%	2
ECONOMICS: BUSINESS ANALYSIS (923)	0.4%	2
ECONOMICS: GENERAL ECONOMICS (921)	0.2%	1
EDUCATION (CURR & INSTR) (201)	0.2%	1
ELECT/INFO ENG TECHNOLOGY(EIET) (35T)	0.2%	1
ELEMENTARY EDUCATION (212)	11.8%	61
ENGLISH (620)	3.9%	20
ENGLISH: CREATIVE WRITING (62C)	0.2%	1
ENGLISH: LITERATURE (62L)	0.2%	1
FAMILY SERVICES (31F)	0.6%	3
FINANCE (165)	0.6%	3
FINANCE - POTENTIAL (16P)	0.2%	1
FINANCE: FINANCIAL MANAGEMENT (16F)	1.0%	5
FINANCE: FINANCIAL SERVICES (16S)	1.2%	6
FRENCH STUDIES (72T)	0.2%	1
FRENCH STUDIES: BUSINESS (72B)	0.2%	1
FRENCH STUDIES: LIBERAL ARTS (72L)	0.2%	1
GENERAL STUDIES (011)	0.4%	2
GENERAL STUDIES (012)	0.2%	1
GENERAL STUDIES (015)	0.2%	1
GENERAL STUDIES (018)	0.8%	4
GEOGRAPHY: GEOGRAPHIC INFO SCI (972)	0.2%	1
GEOLOGY (871)	0.2%	1
GEOLOGY (872)	0.2%	1
GERMAN (740)	0.2%	1
GRAPHIC COMMUNICATIONS (33G)	0.8%	4
HISTORY (960)	2.5%	13
HLTH ED: COMMUNITY HEALTH EDUC (417)	0.2%	1
HLTH PRMTN: HEALTH PROMOTION (41P)	0.8%	4
HLTH PROMOTION: WOMEN'S HEALTH (41H)	0.6%	3
INTERIOR DESIGN (32I)	1.2%	6
LEIS/YTH/HMN SRV: OUTDOOR REC (43G)	0.4%	2
LEIS/YTH/HMN SRV: YOUTH SERVCS (43W)	0.2%	1
LEIS/YTH/HMN SRV:PRGMG SVC ADM (43H)	0.4%	2
MANAGEMENT (150)	0.4%	2
MANAGEMENT INFORMATION SYSTEMS (141)	1.9%	10
MANAGEMENT: BUSINESS ADMIN (15D)	2.7%	14
MANAGEMENT: HUMAN RESOURCE (15C)	0.6%	3
MANAGEMENT:SUPPLY CHAIN & OPER (15S)	0.4%	2
MARKETING: GENERAL (13A)	2.1%	11
MARKETING: SALES & ADVERTISING (13D)	1.2%	6
MATH: STATISTICS&ACTUARIAL SCI (80D)	0.4%	2
MATHEMATICS (800)	1.5%	8
MATHEMATICS (80B)	0.4%	2
MFG TECHNOLOGY: METAL CASTING (34G)	0.2%	1
MFG TECHNOLOGY: MFG DESIGN (34H)	0.2%	1
MODRN LANG: SPANISH/PORTUGUESE (70S)	0.2%	1
MUSIC (520)	0.4%	2
MUSIC EDUCATION: INSTRUMENTAL (52B)	0.4%	2
MUSIC EDUCATION:CHORAL/GENERAL (52A)	0.4%	2

MVMNT & EXRC SCI: EXERCISE SCI (42F)	0.4%	2
NON-DEGREE (090)	0.2%	1
NURSING (NUR)	0.6%	3
PERFORMANCE (524)	0.2%	1
PHILOSOPHY (650)	0.4%	2
PHYSICAL EDUCATION (420)	0.4%	2
POLITICAL COMMUNICATION (94C)	0.4%	2
POLITICAL SCIENCE (940)	1.7%	9
POST-SEC ED: STUDENT AFFAIRS (170)	0.2%	1
PSYCHOLOGY (400)	4.3%	22
PSYCHOLOGY (40G)	0.2%	1
PUBLIC ADMIN: COMM & REGNL DEV (94G)	0.2%	1
PUBLIC POLICY (950)	0.2%	1
RADIOLOGIC TECHNOLOGY (RAD)	0.2%	1
SOC SCI TCH-PLAN B ALL SOC SCI (90B)	0.6%	3
SOC SCI TCHG-PLAN A SPECIALIST (90A)	0.6%	3
SOCIAL WORK (450)	1.5%	8
SOCIOLOGY (980)	0.6%	3
SPANISH (780)	1.0%	5
SPEECH PATHOLOGY (511)	0.2%	1
TECH ED & TRAINING - TEACHING (33N)	0.4%	2
TECHNOLOGY MANAGEMENT (34U)	0.4%	2
TESOL/SPANISH (698)	0.2%	1
TEXTILE AND APPAREL (32T)	0.2%	1
THE STUDY OF RELIGION (641)	0.4%	2
THEATRE (490)	0.4%	2

Major Code 2	Percentage	Respondents
	84.7%	438
ACCOUNTING (152)	0.8%	4
ART: STUDIO EMPHASIS (60S)	0.2%	1
BIOLOGY (84A)	0.2%	1
BIOLOGY (84K)	0.2%	1
BIOLOGY: BIOMEDICAL (84M)	0.6%	3
BIOTECHNOLOGY (848)	0.2%	1
CHEMISTRY (863)	0.4%	2
CHEMISTRY (865)	0.2%	1
COMMUNICATION/PUBLIC RELATIONS (48P)	0.2%	1
COMPUTER SCIENCE (810)	0.4%	2
CRIMINOLOGY (982)	0.2%	1
EARLY CHILDHOOD EDUCATION (210)	3.1%	16
ECONOMICS: BUSINESS ANALYSIS (923)	0.2%	1
ECONOMICS: GENERAL ECONOMICS (921)	0.2%	1
ELEMENTARY EDUCATION (208)	0.4%	2
ENGLISH (620)	0.2%	1
FAMILY SERVICES (31F)	0.2%	1
FINANCE: FINANCIAL MANAGEMENT (16F)	0.2%	1
GEOGRAPHY: GEOGRAPHIC INFO SCI (972)	0.2%	1
GRAPHIC COMMUNICATIONS (33G)	0.2%	1
HUMANITIES (680)	0.2%	1
LEIS/YTH/HMN SRV:PRGMG SVC ADM (43H)	0.2%	1
MARKETING: GENERAL (13A)	0.2%	1

MIDDLE LEVEL EDUC DUAL MAJOR (21D)	3.3%	17
MODRN LANG: PORTUGUESE/SPANISH (70I)	0.2%	1
PHYSICS (885)	0.2%	1
POLITICAL SCIENCE (940)	0.4%	2
PSYCHOLOGY (400)	0.4%	2
REAL ESTATE (166)	1.0%	5
SPANISH (780)	0.8%	4
TCHG ENG TO SPKRS OF OTHR LANG (629)	0.2%	1

Major Code 3	Percentage	Respondents
	99.6%	515
ANTHROPOLOGY (990)	0.2%	1
MIDDLE LEVEL EDUC DUAL MAJOR (21D)	0.2%	1

Residence Code	Percentage	Respondents
Iowa resident	91.9%	475
Non-Iowa resident	8.1%	42