

THE UNIVERSITY OF NORTHERN IOWA

Information Technology Services
Voice Services

Rate Sheet
(07/01/98)

Voice Products/Services

<u>SERVICE</u>	<u>DESCRIPTION</u>	<u>MONTHLY CHARGE</u>
Dial Tone	Live Telephone Jack (No VM, No Telephone Set)	\$ 16
Residence Halls	Dial Tone/(2) VM//2500 Set	\$ 22
8102 Analog* (Base Analog)	Dial Tone/VM/8102 Set	\$ 21
8110 Analog*	Dial Tone/VM/8110-2Way Spkrphone	\$ 22
Bridged Analog	Dial Tone-on more than one jack, sharing one extension number. For EACH telephone set/service on the shared line, add the appropriate monthly charges: +Telephone Set - 8102=\$2.00/8110=\$3.00 +Voice Mailbox- \$3.00	\$ 16 Base Price
8403B Digital* (Base Digital)	Dial Tone/VM/8403-1Way Spkrphone	\$ 21
8410D Digital*	Dial Tone/VM/8410-2Way Spkrphone with Display	\$ 28
8411D Digital*	Dial Tone/VM/8411-2Way Spkrphone with Display/analog "soft" # in back jack	\$ 30
8434D Digital	Dial Tone/VM/8434-2Way Spkrphone with Display/34 call appearance buttons	\$ 37

*For telephones not assigned to specific individuals, voice messaging might not be assigned. In these situations, the charge is \$3.00 less/month.

VOICE MESSAGING

<u>SERVICE</u>	<u>DESCRIPTION</u>	<u>MONTHLY CHARGE</u>
Voice Mailbox	10-Minutes Storage (Usually included in base monthly handset price)	\$ 3
Add'l Mailbox	10-Minutes Storage	\$ 3
Enhanced Mailbox	20-Minutes Storage (doubles base)	\$ 3 add'l
Paging Interface	Interface to personal pager for Urgent Messages (Page service not included)	\$ TBD

AUTOMATED ATTENDANT SERVICES

Automated Attendant applications include routing trees to process calls to appropriate extension and information lines which provide pre-recorded messages to callers, and forms capabilities used to collect specified information.

<u>SERVICE</u>	<u>DESCRIPTION</u>	<u>DESIGN CHARGE</u>	<u>MONTHLY CHARGE</u>
Auto Attendants	1 - 3 Options	\$ 25	\$ 10
Auto Attendants	4 - 6 Options	\$ 50	\$ 20
Auto Attendants	7 -10 Options	\$100	\$ 30
Auto Attendants	>10 Options	\$To be Negotiated	\$ To be negotiated
Information Only/Announcement Mailbox			\$ 3
Central Fax Service			\$ To be determined

SERVICE CHARGES/LABOR

<u>DESCRIPTION</u>	<u>CHARGE</u>
Installation/Reactivation of Service	\$ 35
Disconnect Service	\$ No Charge
Moves/Changes (Not requiring Technician)	\$ No Charge
Moves/Changes (Requiring Technician)	\$ 25/hr + Materials
Repairs where damage caused by customer	\$ 25/hr + Materials
Cable/Wire Installation	\$ 25/hr + Materials
Special Applications (Phone Bank, ACD, etc)	\$ 30/hr.
Temp.Install of Extension for Outside Entity (\$35 Install; \$25 use)	\$ 60
Temp.Install USW Ckt. For Outside Entity (\$35 Install; \$10 use)	\$ 45