**Division of Student Affairs Multicultural Education Key Performance Indicators**

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| **Core function** | **Key performance indicators** | **Assessment method** | **Frequency** | **Responsible administrator/unit** | **Years of data** |
| **Encourage multicultural student engagement in campus life** | Proportion of multicultural students involved in co-curricular activities | Institutional Research: Response to question #9D in NSSE for multicultural students only | Annual | Athena Clayborne | 4 |
| Student contact hours of multicultural students at social/ recreational activities | Internal tally | Annual | Char White | 0 |
| **Mentor multicultural students** | # of students mentored and mentoring | Mentors and mentees list | Annual | Athena Clayborne | 3 |
| Rate of retention for first year or transfer students mentored | Enrollment report from Registrar (student ID #s provided by CME) | Annual | Athena Clayborne | 3 |
| **Contribute to the cultural competence of all students** | Student contact hours of multicultural students at events that seek to educate on diversity | Internal tally | Annual | Char White | 0 |
| Student contact hours of majority students at events that seek to educate on diversity | Internal tally | Annual | Char White | 0 |
| **Provide event space** | Proportion of available hours at the Center for Multicultural Education used for events or activities | Electronic reservation system | Annual | Char White | 0 |

**5-22-09**